

Middlesex Advanced Motorcyclists

Group Complaints

Procedures

Receiving a Complaint

Ensure your complainant provides full details of the complaint, preferably in writing in an email or letter.

It is important to note, failure to pass a test or assessment related to an IAM RoadSmart product such as Advanced Driving or Riding or Masters etc. cannot form the basis of a complaint against an IAM examiner.

MAM Uncontrolled when printed