

Newsletter April 2018



for all car and bike members of the Oxford Area Group of Advanced Motorists

http://www.iamroadsmart.com/groups/oagam

Harry Schoetz * Our Unsung Hero





The slide visible behind OAGAM Secretary Harry Schoetz in this photo shows a giant star. That's because Harry is being presented with the **IAM Star Performer 2018** award. He is receiving the award from Robbie Downing, our Area Service Delivery Manager.

Robbie tells us:

The Star Performer award to Harry Schoetz is a reward for his very professional approach to every task that he is presented with; his enthusiasm for helping the Group; and his cooperation with myself and IAM RoadSmart.

Harry freely gives his time to assist others including IAM RoadSmart Skills Days where he is a respected member of the Instructors Team.

Harry's response is typically modest: *I'd much rather see this as a team achievement and not just about one individual's contribution. Any recognition we receive is because of the tremendous group effort put in by everyone in OAGAM. It really isn't all down to me!*

Congratulations, Harry. We are really proud of you. This award is a well-deserved recognition for all the time and effort you always put into the group.

Also just visible in the photo is the title of the slide with the star. It reads 'Celebration: Unsung Hero' – how well that sums up Harry's quietly efficient way of making sure our group runs so smoothly. Our Unsung Hero, indeed!



Safeguarding Our Future

The Next Generation of Road Users

IAM RoadSmart's main and most important objective is the improvement of road safety. Last month we featured the work of Andy Ford and the Oxfordshire County Council road safety team. This month we report on road safety initiatives which focus on children and young people.

Ann Tutt, a friend of OAGAM, is a parent helper with a Children's Cycling Proficiency course.

Actually, now I have done more than six sessions and one of each topic, I think I can be classified as a trainer rather than simply a 'helper'. My children's primary school organises the lessons and the test which is supported by the Police Service, who offer additional training for parents.

We take out between eight and no more than twelve children for six sessions and a practical test, with two to four adults. The children also complete a separate written theory test.

The first session is done in the safety of the playground, checking with each child that their bike is safe to ride, their helmet fits properly and they are competent riders. The remaining sessions take place out on real roads with real traffic. Because we're dealing with serious issues of safety, it's quite a demanding course and there is a relatively a high failure rate. This surprises the children, but it emphasises to them the importance of what we are teaching them.

We always use the same place for the training sessions. For those of you who know Oxford, it is the area near Florence Park, between Campbell Road and Cornwallis Road. It's a very busy spot and pretty much throws everything at the children that they might encounter in a real situation. They practise the correct way to make left and right turns.

I have to say that, while we are busy coaching our children in how to ride safely, properly alert to potential danger and how to avoid it, every session also seems to present them with examples of how not to use the roads safety.

Cars speed past on the inside as youngsters make a right turn. Drivers regularly stop on double yellow lines to pick up passengers or just to chat to a friend, blocking the road with their engine running, seemingly oblivious of our learner cyclists struggling to get round them safely.

A particular annoyance are the drivers who go against the Highway Code and signal the children to go when they are clearly unable to see all the obstacles – resulting in the child feeling pressured to make their move without feeling entirely safe.

As we coach our young pupils, I often wonder whether we shouldn't be spending as much time educating the other road users as well – or at least recommending the advanced driving course to them!





Another group that works incredibly hard to promote safety among young road users is the **Under 17 Car Club**. This charitable organisation was founded in 1976 to provide a safe, organised place for young people from the age of 11 to learn to drive and then practise their skills.

In the 42 years since its foundation, the Under 17 Car Club has developed a methodology – based on Roadcraft – that engages youngsters and their parents in an extended experience where they can learn together over a number of years. Members learn to drive in a positive environment and, alongside the technical skills, are encouraged to adopt an approach to driving that promotes understanding of risk; safe, calm attitudes; patience; and appreciation of others. The aim is to develop a consistently high level of performance that will stay with them for life.

Regular surveys by the Under 17 Car Club have demonstrated that their graduates are up to four times less likely to be involved in an accident than the national average for new drivers.

Club members get to drive a wide range of vehicles including cars, 4x4 vehicles, vans – even lorries, artics and coaches – in real life driving environments which replicate complex road systems. All of which gives them an understanding of the different skill sets needed to drive each class of vehicle.

The Club offers a range of experiences broader and deeper than most licence holders will achieve

during a lifetime on the road. After mastering the basics in the parents' car, many members progress to close manoeuvring skills, skid training, first aid, advanced driving, a deep knowledge of driving theory, basic mechanical skills and always mechanical sympathy.

If you think your children – or grandchildren – would benefit from membership of the Under 17 Car Club, why not go to an open day, where you can get a deeper introduction to the Club, a demonstration drive from an existing member and the chance to ask questions. The nearest regular venue to our area is Moreton-in-Marsh. Full details of open days and how to apply to join can be found on the Club's website: http://under17-carclub.co.uk/.

The Under 17 Car Club has close ties with IAM RoadSmart and OAGAM members may wish to volunteer their time and expertise to help. If you are interested in doing so, please contact the Newsletter Editor: newsletter.oagam@gmail.com.

The standards of maturity and professionalism were exemplary. I never expected to see such high standards of driving from such a young audience. One particular 12 year old drove me around the track demonstrating superb skills, smooth control and total respect for the car. I was overwhelmed; when I was 12 I didn't master anything more advanced than a BMX!

U17 Club Visiting Tutor





We continue the theme of young people on the road with a reminder that the next HPC Young Drivers Day is coming up on 28th July at the Holt Hotel, near Steeple Aston.

The High Performance Course ("HPC") was started as an experiment in 1962 by, race and rally driver Tommy Wisdom and Denise McCann, who was then Chair of the British School of Motoring. The idea was to coach drivers in how they could handle powerful cars with complete safety on the roads. That requires high performance thinking and behaviour so that the ideal HPC driver is able to cover the miles at a higher average speed than the general motorist, yet remain totally safe and unobtrusive while doing so.

The aim of the July event is to give young participants an exciting and educational experience - a 'taster' of what driving at a very high level is all about, so that they are encouraged to develop further their own driving skills. The day will involve a mixture of driving on public roads and discussing driving techniques in a classroom setting. The event is run by two Course Managers, both of whom have enormous experience of coaching drivers to the very highest standards.

Particular focus will be given to two key areas of driving - cornering and overtaking. One session will focus on how to 'read' a bend and position for maximum safety whilst maintaining pace. There will also be a discussion on overtaking, using video clips to give insight into how to position and read the road for this most difficult of manoeuvres.

Out on the road, participants will have two sessions sitting alongside one of the Course Managers or an HPC graduate. The first will be a demonstration drive to show the high standard of HPC driving and encourage a discussion about aspects of driving as they emerge. Afterwards, the participant will drive in their own car on a similar route and whilst not offering tuition, their co-driver will offer feedback and advice after the drive. The goal is to raise awareness of driving techniques and hopefully inspire a wish to take driving development a stage further.

Course graduates tend to bring a range of interesting motor cars, from classic Alfas to modern Porsches, Minis and BMWs.

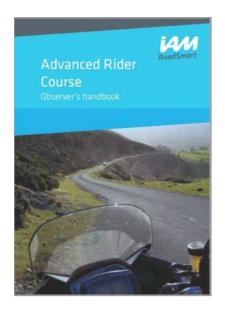
The High Performance Course is for young people who are 26 years of age or less and hold a full driver's licence. Full details of the course and how to enrol can be found on the HPC website.

HPC Young Drivers Day 2018

Saturday 28th July

The Holt Hotel OX25 5QQ

Cost: £34



Digging a Bit Deeper Coaching Skills for Observers

Recently, a small contingent of OAGAM observers joined our neighbours in the Newbury IAM group for a presentation by Louise Walsh, a specialist in training driving instructors. The skills required to be a good instructor are very similar to those we need as IAM observers and Louise had much good advice to pass on to us

Louise began by pointing out the distinction between *coaching* and *instructing*. She was quite clear: our job is to coach our associates. We should only ever switch to instruction mode if there's an imminent danger of someone being killed!

Straightforward instruction focusses on the *content* of what is being taught, whereas coaching centres on the *learner*. We can dig a bit deeper with our associates if they are encouraged to reflect on their progress, to engage in self-evaluation and thus take some responsibility for their learning. The best learning will follow when an associate works out for themself the possible risks and the preferred ways to deal with a particular situation.

Much of Louise's talk explored ways to use *questioning* as a coaching tool.

We should avoid a machine gun approach – firing off questions without allowing time to consider the answers.

The best kind of question is one you don't already know the answer to. So the old favourite *What's the speed limit here?* becomes *What factors are you taking into account when deciding your speed along this bit of road?*

Louise also emphasised how important it is to spend more time pointing out the good rather than the bad - in an associate's performance and that of other drivers on the road - rather than spending most of our time on fault finding.

Many of our associates begin their advanced course by telling us that they want to tackle bad habits that have crept into their driving. Louise's talk helped us to identify some of the bad habits that we may have slipped into in our observing. Her presentation was refreshing invitation to look again at our practice.

Warmest thanks are due to Louise and to our colleagues in the Newbury group for offering a chance to attend the session.

Louise's Advice on asking good questions

Good questions:

- are open-ended;
- are thought provoking;
- require higher order thinking;
- include additional questions within them;
- need support and justification;
- recur and can be revisited.

Effective questions often begin with phrases like these:

Tell me... or Show me... Have you... Can you... Is there... I wonder whether...

Things to avoid when asking questions:

- asking when you should be telling;
- asking at the wrong time... asking when you should be quiet;
- asking too many questions, rather than fewer higher quality questions.

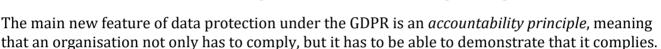
From the Committee: GDPR

GDPR and Data Management Guidelines for IAM RoadSmart Groups

We are in changing times with new data regulations coming into force on 25th May 2018.

We are sure that most of you are aware of the impending changes to Data Protection in the UK, as we are now being bombarded daily with emails and letters from the companies, corporations and bodies that hold our personal data.

On Saturday 21st April, three of our group committee members attended the IAM RoadSmart Spring Forum, in Worcester, where the IAM RoadSmart GDPR and Data Management Guidelines for Groups were presented.



To this end, IAM RoadSmart have provided all groups with guidance regarding a contract statement for new and existing local group members.

Even though our group is affiliated with IAM RoadSmart, we are registered as a separate charitable organisation and therefore we must issue our own OAGAM members contract statement beside the IAM RoadSmart version you will receive directly from head office to fulfil legal compliance.

We will soon be sending out the OAGAM contract statement to all our members. This will, however, need to be renewed on an ongoing basis, every twelve months with your membership subscription renewal.

General Data Protection Regulation (GDPR)



Group Required Contract Statement to Members
Here at [Group name] we would like to thank you for becoming/renewing your membership with us, as part of your membership contract with us, we will contact you with information on training, committee, and cocial events. together neventeterul/magazines relating to the group and Road Safety.
Pictures, videos and written updates of [Group name] events such as training, committee and social events at which you may be in attendance or referred to, will also be regularly published on Social media sites such as Facebook, Twitter etc, proup nevuletters', magazines and group related websites.
[Group name] also share your information with The Institute of Advanced Motorists Ltd in order to administer membership activities.
Option to Withdraw from the above
You have the right to withdraw from receiving or participating in any of the above, by contacting [Group name].
I do not wish to-
receive information on training, committee, and social events, together newsletters/magazines relating to the group and Road Safety.
to appear in or be referred to in or on any group social media sites such as Facebook, Twitter etc, group newsletters/magazines and group related websites.
Signaturer
Name (in capitals):
Date:
Membership Number
Please notify the [Group name] by email to [Email Address] or letter to:
Group Secretary
[Group name]
I the Street.
Town
Post Code

GDPR states you must have a valid lawful basis in order to process personal data

GDPR gives six available lawful bases for processing personal data

IAM RoadSmart's basis for processing personal data is through a Contract

Members enter into a contract with IAM RoadSmart and have the Option to Withdraw from specified activities



continued...

The good news is that you do not need to reply or respond, you will only need to reply if you want to withdraw from specified activities - as described below

Options to Withdraw

I do not wish to: -

□ receive information from OAGAM on training, committee, and social events, together newsletters/magazines relating to the group and Road Safety.

I do not wish to: -

□ appear in or be referred to in or on any OAGAM social media sites such as Facebook, Twitter etc, group newsletters/magazines and OAGAM related websites.

As a group we have now been provided with a clear path to achieve compliance with GDPR and IAM RoadSmart data protection requirements –

What our group needs to do now:

- Appoint Group Data Manager complete
- Implement contract with existing members in progress
- Implement contract with new associates in progress
- Create secure systems in progress
- Identify where personal data is held in progress
- Cleanse personal data
- Destroy historic personal data

Group Data Manager

To support groups with GPDR, IAM RoadSmart have created a new role – Data Protection Manager - and we are happy to announce that **Paul Semple** has agreed to support the group and take this role on. At our last committee meeting, Paul was co-opted into this crucial group role. We are very fortunate that Paul has hit the ground running as he carries out this role for a large organisation as his day job.

Job Summary

- The Group Data Manager is part of the Group Committee
- To ensure the Group operates in accordance with GDPR and IAM RoadSmart guidelines

Key Responsibilities

 To manage data collected, used, stored, retained and destroyed in line with GDPR and IAM RoadSmart guidelines

Key Skills

- Sound knowledge of GDPR and IAM RoadSmart Guidelines
- Good interpersonal skills
- IT literate, adept in use of DTE, internet, and email skills

Committee Vacancies

The OAGAM Committee is also looking for members who would like to take on one of the following voluntary roles:

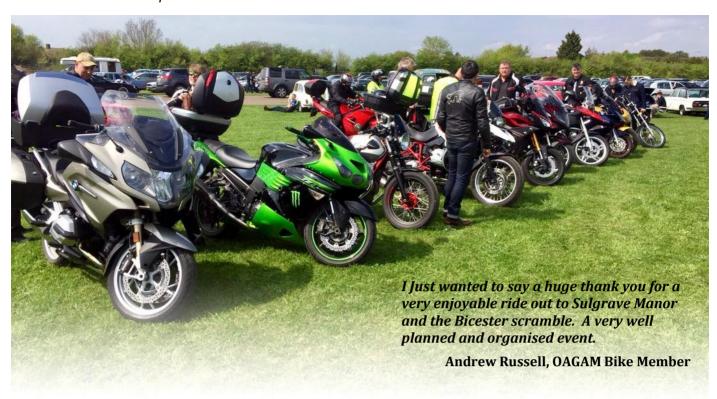
Group Events Coordinator

- 2 3 hours per week
- to plan and organize
 OAGAM monthly meetings
 and other group events

Social Media Editor

- 3 4 hours per week
- to develop and manage the OAGAM presence on FaceBook, Twitter and other social media platforms

For more details please contact the OAGAM Secretary.



Ride out to Sulgrave Manor & Bicester Heritage Scramble: 22nd April

The weather was perfect and Spring had finally arrived. A group of OAGAM riders set out for Sulgrave, before going on to meet car members at the Bicester Heritage Scramble. Paul Thompson reports:

We had an excellent turn out for the ride out - twelve bikes with two pillions. We met up at Bicester Little Chef. Then I led a circular ride out, heading west to Enstone, Ayno and Farthinghoe. After a stop for coffee and cake at Sulgrave Manor Tea Room, we headed back to Bicester via Silverstone, Whittlebury & Stowe. After parking up on the airfield we then took in the Bicester Heritage Scramble. An enjoyable day was had by all. Big thanks are due to the Committee for providing our members with twenty entry tickets - it was much appreciated.



Upcoming Rides & Events Round Up

from Ted Tattersall * rides.oagam@gmail.com * 07771 835914

Summer Evening Rideout

Wednesday May 2^{nd} , meeting at Exeter Hall, Kidlington, OX5 2BP at 7.00 pm for a 7:30 pm departure

This is a Level 1 rideout and suitable for all associates and full members. Feel free to bring along a biking friend who may be interested in IAM RoadSmart.

Ride Leader Training

Saturday 5th May, meeting at The Holt Hotel, Steeple Aston, OX25 5QQ at 10.00am

We have put together a training course for those riders who would like to lead group rideouts. Leading a group ride can be very rewarding, and helps develop leadership skills and riding confidence. Subjects covered will include planning the ride; delivering the briefing; dealing with unexpected situations; and keeping the group together. There will be a chance to practise your skills on a short rideout.

We have five people signed up for the course at the moment but I would love to see a few more. Even if you never plan to lead any rides (and there is no obligation to do so!) we still need participants to help make the course rideouts realistic. Please do come along if you can: email rides.oagam@gmail.com. Full course details will be provided.

Ride The County

Saturday 19th May, meeting at Reg's Café, 3 Thorpe Way, Banbury, OX16 4SP at 08:45am

The format this year is a scatter rally Treasure Hunt Challenge. It will be an all-day ride, ending at the Masons Arms in Brize Norton with a BBQ. Paul Thompson will be leading the ride. If you wish to participate you will need to sign up online at http://www.ridethecounty.org.uk/ and select the Banbury checkpoint as your start point. Mention Oxford IAM when asked about how you found out about the event, and *please email* Paul Thompson at treasurer.oagam@gmail.com with your rider number.

Reg's Café is easily found if coming from the M40. Turn left on the roundabout with the Toby Carvery on the corner signed Thorpe Way Ind. Estate. If you are coming through town, don't follow satnay – head up towards the M40 junction and turn right at the Toby.





Moto Gymkhana experience day

Saturday 19th May at Donington Park

If you fancy something a bit different from the scatter rally and would like challenge your bike handling skills, then join us for a trip to Donington Park to have a go at Moto Gymkhana (subject to course availability). The cost for the $3\frac{1}{2}$ hour experience is £45 and can be booked through http://www.motogymkhana.org/. We are going to the 10.00am session and will be leaving the Oxford area at 7.30am. At the moment, I don't know how many spaces are left so if you want to come along then please book up soon and let me know at rides.oagam@gmail.com.

Cassington Bike Night

Monday 25th June

OAGAM bikes will be setting up a stall at this year's event but unlike last year we have secured a position in the main festival area, so we will properly feel like part of the fun! If you think you could help out on the stall for any part of the evening it would be very welcome. It will just involve chatting to anyone to shows an interest in advanced motoring and hopefully getting a few potential associates signed up. It is also a fabulous festival if you are at all interested in bikes! More at https://cassingtonbikenight.wordpress.com/.

Other dates for your diary:

Summer evening rideouts - first Wednesday of each month at Exeter Hall, 7.00pm

Mon 11th June - Thruxton Skills day

Sun 17th June - Rideout to Brecon

Sat 30th June (or Sun 1st July – TBD) – Rideout led by Rob

Sat 7th - Sun 8th July - National Road Rally

Sat 21st July (or Sun 22nd - TBD) - Rideout led by Harry

17th – 19th Aug – Keswick Trip

Sun 2nd Sept – Rideout to Lincoln led by Steve

20th – 23rd Sept – proposed trip to Normandy

Don't forget to visit https://www.iamroadsmart.com/groups/oagam to keep up to date with group events.

Trip to Normandy

OAGAM Bikes is planning a three-night trip to Normandy from Thursday 20th September 2018. No details yet but the plan is to stay at one hotel as a base from which to ride out and explore the region. The rough cost for travel and accommodation will be £280, plus fuel and food costs whilst away. Please email Ted at rides.oagam@gmail.com if you are interested. It should be a memorable trip!





Don't forget that on the first Wednesday of the month from April to September we are running a series of drive outs for all OAGAM members who wish to polish their advanced driving and observing skills.

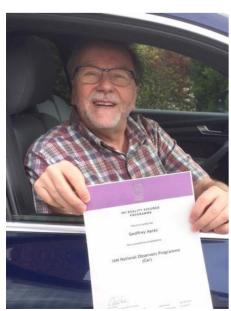
The aim is to offer sociable and enjoyable evenings to support:

- excellent associate training;
- new associates attracted by taster sessions;
- the maintenance of observer standards:
- helping full members to keep their driving up to standard.

Meet at Exeter Hall, Kidlington from 7.00pm for a 7.30 pm departure.

Click here to register

This month we celebrate two newly qualified observers. If you are interested in joining the OAGAM team of observers contact: Alex Lewis Chief Observer for Cars; or Paul Thompson, Chief Observer for Bikes.



Geoff Ayres (left), OAGAM Car Associate Coordinator, is now a National Observer. Well done, Geoff, for reaching this level only two years after passing the advanced driving test.

Nik Bergson (*right*) is now a Local Observer. Nik has set himself a high standard, with his very first associate gaining a F1RST.



March Test Passes

We offer our warmest congratulations to members who passed the advanced driving or riding test last month.



Matt Birks, Advanced Rider, tells us:

I have been riding bikes for over ten years and the course was a great way to build upon the skills I already had. Most importantly, it helped me understand and manage the numerous bad habits I had picked up over the years.

My observer, Ted Tattersall, was great at helping me understand how to make progress safely and smoothly. I now position for maximum visibility almost without thinking about it and my speed awareness is much better too.

I feel like I am a much safer rider than ever before – it's a great process and well worth the effort.



Lloyd Taylor (*left*), Advanced Rider, says: *I have been riding motorcycles for over forty years and decided to treat myself to the course to learn to do it properly.*Many thanks for the invaluable advice from the observers - especially Chris - who eventually enabled me to pass the test.

Paul Reis, Advanced Driver, uses his advanced skills for voluntary work:

I'm a First Responder with the Ambulance Service and I took the advanced course to improve my driving skills for this and for my work. In particular I wanted to be sure, as I got older, that I was fully aware of the increasing hazards we all encounter on the roads these days.

Mike Somerville (*right*), Advanced Driver, was not a newcomer to advanced driving:

I'm a senior integration engineer working on full vehicle projects for Jaguar Land Rover.

I've held my driving licence now for nine full years and in that time I've completed both the IAM qualification and advanced training from JLR. My work gives me the opportunity to drive a large range of different vehicles and my advanced skills are a great help in this. To date I have driven nearly 80 different variants of cars - some of particular note: for example, Tesla P100D, Lamborghini Aventador, Audi SQ7 and Range Rover Autobiography.

I signed up to the course in order to put the skills I learned at JLR into firm practice and to further develop some of the things I learned previously. These were my main gains from the course, along with helping to make the most of my own car as opposed to the others I had driven during earlier training.







Congratulations, too, to **Paul Thompson**, OAGAM Treasurer & Chief Observer for Bikes. Paul has become an IAM Fellow. Paul says:

As I firmly believe in leading by example, after recently publicly promoting the new Fellows membership level, I bit the bullet and took my Fellows Entry motorcycle test on April 7th. I was passed by IAM Motorcycle Examiner Derren Clarke in Northampton.

I want to encourage our full members to keep their driving and riding skills current, sharp and up to date with the IAM RoadSmart standards, by becoming an IAM Fellow and committing to being re-tested every three years.

More information about IAM Fellow membership can be found on the IAM <u>RoadSmart website</u>.

2018 Events Checklist

Sat 5 May 2018

10.00am Start - OAGAM Ride Leader Training

Meet Holt Hotel, Steeple Aston

Sat 19 May 2018

Leave 7.30am for 10.00 Start - Moto Gymkhana

Donington Park

Sat 19 May 2018

8.45am Start - Ride the County

Meet Reg's Café, Banbury, OX16 4SP

Wed 6 Jun 2018

7.00pm for 7.30pm - OAGAM Drive-out & Ride-out Meeting

Meet Exeter Hall, Kidlington

Mon 11 June 2018

Thruxton Skills Day

Sun 17 June 2018

Rideout to Brecon

Mon 25 Jun 2018

4:00pm - 8:00pm - Cassington Bike Night

Sat 30 June (or Sun 1 July)

Rideout led by Rob Archer

Wed 4 Jul 2018

7.00pm for 7.30pm OAGAM Drive-out & Ride-out Meeting

Meet Exeter Hall, Kidlington

Sat 7 to Sun 8 July

National Road Rally

Sat 21 July (or Sun 22 July)

Rideout led by Harry Schoetz

Wed 1 Aug 2018

7.00pm for 7.30pm - OAGAM Drive-out & Ride-out Meeting

Meet Exeter Hall, Kidlington

Sun 12 Aug 2018

9:00am - 4:00pm - Brackley Festival of Motorcycling

Fri 17 Aug 2018 - Sun 19 Aug 2018

Keswick Trip

Sun 2 Sep 2018

Rideout to Lincoln led by Steve Savage

Wed 5 Sep 2018

7.00pm for 7.30pm - OAGAM Drive-out & Ride-out Meeting

Meet Exeter Hall, Kidlington

20 to 23 Sep 2018 - Proposed Trip to Normandy

Wed 3 Oct 2018

7.00pm for 7.30pm - OAGAM Monthly Meeting

Wed 7 Nov 2018

7.00pm for 7.30pm - OAGAM Monthly Meeting

Wed 5 Dec 2018

7.00pm for 7.30pm - OAGAM Monthly Meeting

Check for updates of this list by visiting https://www.iamroadsmart.com/groups/oagam



and finally...

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General enquiries or comments

Rob Archer, Chair

Harry Schoetz, Secretary

OAGAM subscriptions and other financial questions

Paul Thompson, Treasurer

Enquiries from or about car associates & observers

Alex Lewis, Chief Observer Cars

Geoff Ayres, Car Associate Co-ordinator

Enquiries from or about bike associates & observers

Paul Thompson, Chief Observer Bikes

David Lisk, Bike Associate Co-ordinator

Bike Rides & Events

Ted Tattersall, Bike Rides & Events Coordinator

Membership enquiries

Phil Hine, Membership Secretary

Newsletter items, comments and enquiries

Andrew Carter, Newsletter Editor

Website content & social media

James Henton, Web Editor & Social Media

james@oagam.org

IAM/OAGAM Code of Conduct

- We treat everyone equally and fairly
- We adhere to policies of IAM RoadSmart
- We only communicate the IAM RoadSmart position
- We take responsibility for our actions & decisions
- We take pride in where we meet and host events
- We respect confidentiality of information gained as an official via memo/data
- We respect confidentiality of individual personal information
- We respect all members regardless of gender or beliefs
- We are proud to be part of IAM RoadSmart

Group Scorecard

The group scorecard (below) is published here each month and shows the test statistics for the previous twelve months.

(over the last 12 months)		Status: 03/04/2018		
	OAGAM Group	OAGAM Car	OAGAM Bike	Region Avg.
	12 months	12 months	12 months	12 months
First	11	7	4	3.5
Pass	35	17	18	10.9
Fail	6	4	2	2.1
%Pass	88	86	92	87